

WELCOME TO
KEYSURF
HIGH SPEED
BROADBAND



GETTING CONNECTED

1

Choose your connection type:



connect to the
network socket

or



connect to the
"KeySurf"
Wi-Fi network

Please note: as this is a shared Wi-Fi service, we can't guarantee you'll get the same speed as you would through the network socket.

KEYSURF FEATURES:

2

Open your web browser and you will be presented with the KeySurf sign in screen. Click on the "Create Account" button.

3

Fill in your details and pick your product. On completion of registration, make a note of your username and password.

4

You will be returned to the KeySurf sign in screen. Use your new username and password to get online.

INCLUDED AS STANDARD

Our basic service is included in your rent

HAVE IT YOUR WAY

Connect multiple devices via wired or wireless

UNLIMITED DOWNLOADS

Totally unrestricted usage

EASY TO USE

Get up and running in a few minutes

24/7 SUPPORT

Available via phone, email, Twitter and Facebook

24 Hour Customer Support

☎ 0300 103 0000 — ✉ support@keysurf.net

🐦 @KeySurfSupport — 📘 KeySurfInternet



WHAT NEXT?

Automatic sign in

Once you have signed in, your device will automatically connect every time it joins the network.

Your first device will automatically become your Primary Device. If you want to add, remove, change devices or reassign your Primary Device, visit <http://portal.keysurf.net>.

Add more devices

Every time you sign in with a new device, it will automatically be added to your account.

To add devices like games consoles, smart TVs and media players, visit the Account Management portal at <http://portal.keysurf.net> to add those devices manually.

TV in your browser

You can watch TV using the KeySurf network. We provide a selection of free-to-air stations for you to watch.

After you have signed in, visit <http://tv.keysurf.net> to get started.

Upgrade options

If you want a little more from your internet, upgrade options are available. You can upgrade to a faster service by visiting <http://portal.keysurf.net/account/regrade>.

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